

Year-End Review & New Year Plan

ACT: Assess Current Status | Construct a Plan | Take Strategic Action



Read, reflect, and respond to the targeted questions.

- 1 What areas did your department/company **succeed**?
- 2 What really made a **difference** in your department and how did it happen?
- 3 What did not go as well as **expected**?
- 4 What can you/your team do **differently** to improve results?
- 5 What can you/your team do to **start strong** in the first quarter?
- 6 What would a **successful** 2024 look like for you/your team/department?
- 7 What do **you** want to **accomplish** by the end of 2024?

Need a program to jumpstart 2024, boost team morale, or create more customer engagement? Email Mj@MjCallaway.com